



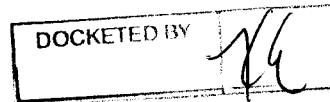
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**Arizona Corporation Commis**  
**Utilities Complaint Form****ORIGINAL****Investigator:** Jenny Gomez**Phone:** <<< REDACTED >>>**Opinion Date:** 8/23/2016**Opinion Number:** 2016 - 134105**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Opposed**Closed Date:** 8/23/2016 3:21 PM**First Name:** Barry M.**Last Name:** Balderston**Account Name:** Barry M. Balderston**Address:** <<< REDACTED >>>**City:** Surprise**State:** AZ**Zip Code:** 85379**Company:** Arizona Public Service Company**Division:** Electric**Nature Of Opinion****Docket Number:** E-01345A-16-0036**To:** Arizona Corporation Commission, Consumer Services Section

1200 West Washington

Phoenix, AZ 85007

Arizona Corporation Commission

**DOCKETED****AUG 26 2016****Re:** Docket No. E-01345A-16-0036**RECEIVED**  
**AZ CORP COMMISSION**  
**DOCKET CONTROL**  
2016 AUG 26 A 10:22

Dear Commissioner's

I am writing to address my dissatisfaction with the upcoming 5.7% rate increase requested by APS. It seems that every year APS wants more from its customers and the "Commission" gladly approves every request for a rate increase.

Enough is enough and it is time the Commission sides with the consumer for a change! I am well aware that business needs to make a profit and that's what makes capitalism work. I am reading between the lines of "APS's" request and it seems clear that they are losing money because of the amount of solar conversion customers that are reaping the benefits of cheaper electric power.

It appears that APS cannot deal with deregulation of the industry and are trying their best to keep it as a monopoly so that they reap the lion's share. Those of us that have decided not to transition to solar power must pay again for APS'S loss of their market share.

Arizona's population has a high percentage of elderly retired people on a fixed income. During the summer months even being conservative in power usage it's costing \$350.00 each month. That's another \$20.00 on a bill for summer and that may cause a hardship for seniors as well as those working families.

I request that you really look closely at this recent request by APS and deny such a large increase and work on behalf of those of us that have voted for a Commission that should be a fiduciary. Thank you for your assistance in a fair outcome for both parties.

Sincerely your,

E-01345A-16-0036

# Arizona Corporation Commission

## Utilities Complaint Form

Barry M Balderston

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Investigation			
Date:	Analyst:	Submitted By:	Type:
8/23/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

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